

The Interim HealthCare Communications Portal and Your iPhone

Supported Devices:

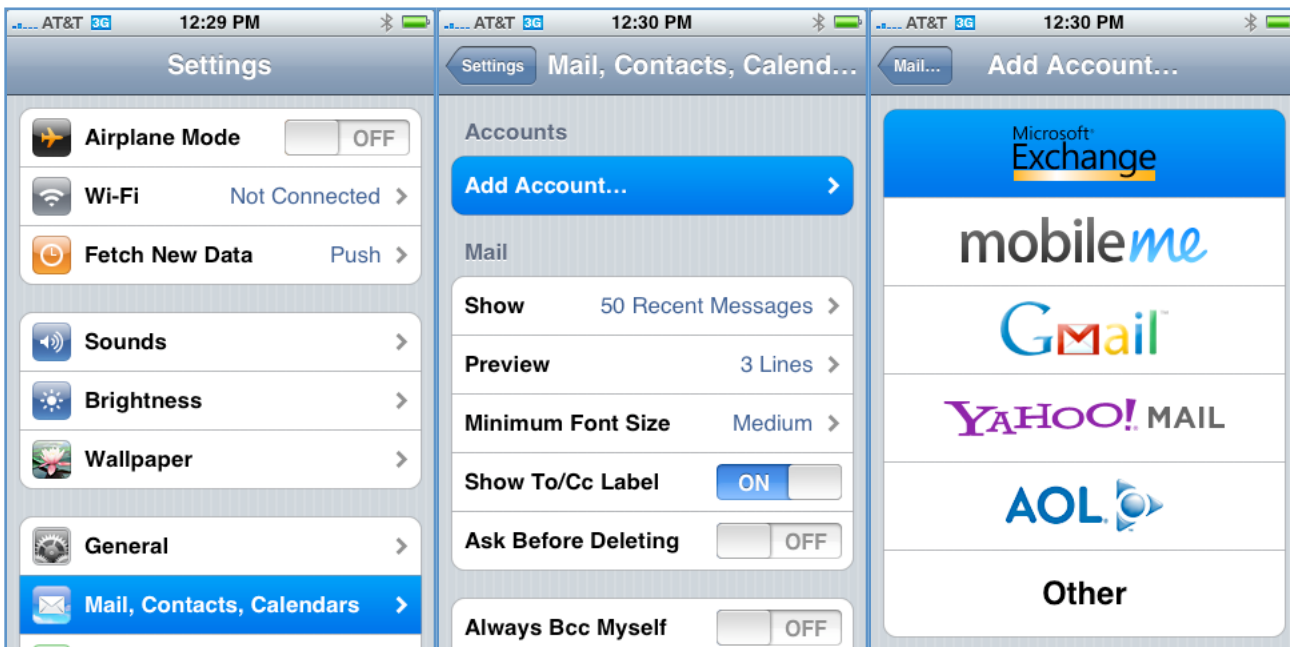
In addition to our previously supported mobile devices (any device running Windows Mobile 5, 6, or 6.1), Interim HealthCare now supports your Apple iPhone. With a supported device, you can receive access to your email, contacts and calendar wirelessly. New email will be transferred to your iPhone in near real-time, often within 30 seconds of a new message being received on the Portal.

- Original iPhones that have upgraded to 2.0 or later (this is a free Apple update, available through your iTunes software).
- 3G iPhones running 2.0 or later (these devices come with the requisite software, and do not need to be upgraded).
- Any iPod Touch that has been upgraded to iPhone 2.0. Please see the iTunes Store for details, this is not a free update.

First Time Setup:

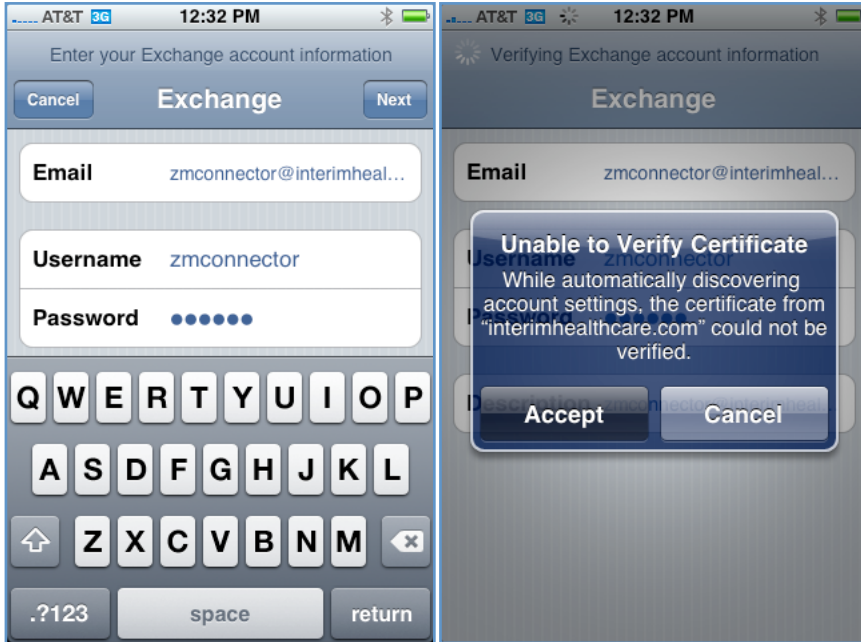
These screenshots are for an iPhone. An upgraded iPod Touch that is connected via WiFi can also follow the below instructions.

Step 1: From the settings program on your home screen, tap on **“Mail, Contacts, Calendars”**, tap on **“Add Account...”** and select the option for **“Microsoft Exchange”**.

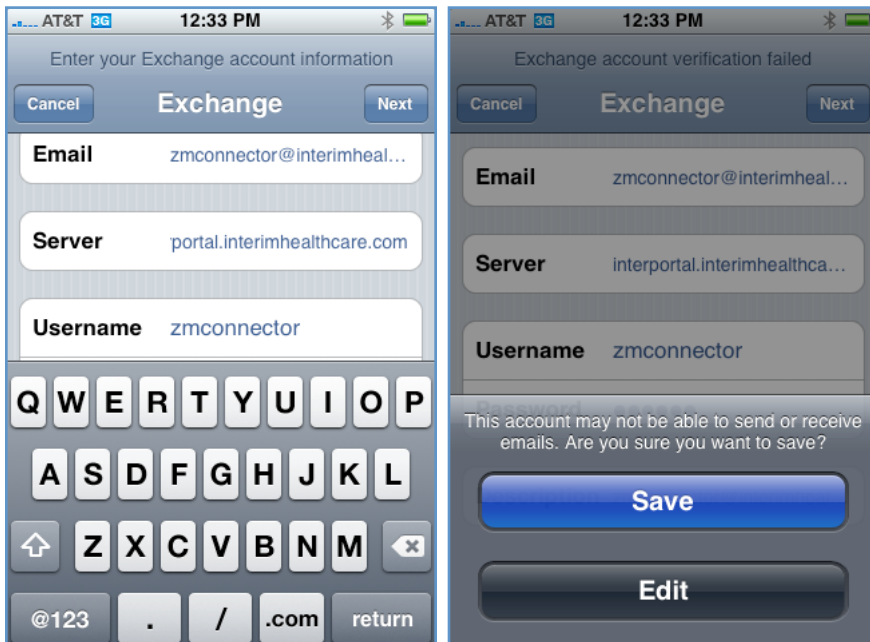


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Step 2: Enter your Interim HealthCare email address in the **Email** box. Your **Username** is the part of your email address before the “@” symbol, for example, jsmith@interimhealthcare.com would enter **jsmith**. Your password is the same password you use when logging into the Communications Portal. When you are finished, click on the next button. You will receive a warning that you are “Unable to Verify Certificate”. Please click **Accept** as this is expected.



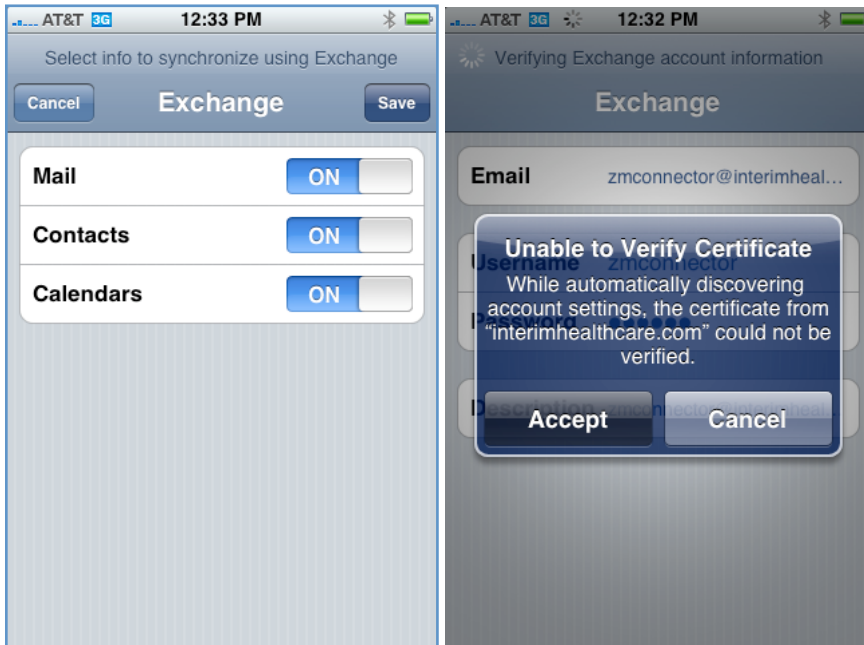
Step 3: You will now have to enter the **Server** name. Please use **interportal.interimhealthcare.com** making sure to include the ‘periods’ between each word, and have no spaces in between words. When you click the **Next** button, you will be told that “Exchange account verification failed”, and asked to confirm by clicking “**Save**”. This is expected, and you may click “**Save**” to continue.



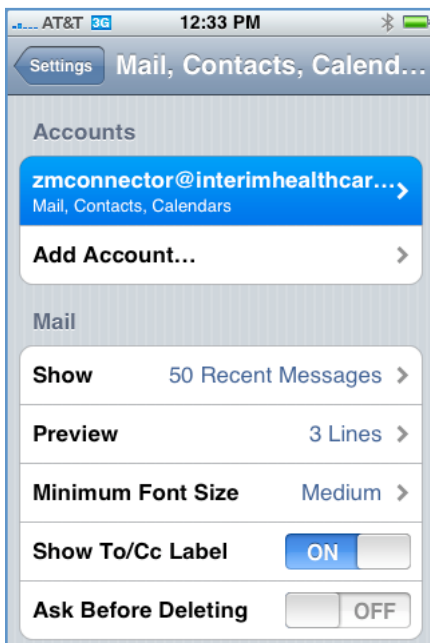
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Step 4: You will be asked if you would like to synchronize your email, your contacts and your calendar. The default is **On**. If for some reason you do not wish to synchronize any of these items, you can tap the **On** toggle so it reads **Off**. Most users will merely tap “**Save**” to continue.

PLEASE NOTE: If you choose to sync your **Contacts** and **Calendars** any existing contacts and calendars on your iPhone will **be removed** and **replaced with information from your Communications Portal account!**



Step 5: You will be back at the “**Mail, Contacts, Calendar**” screen. Please tap on your new email account (it will have your email address as the name) as there is one more setting to select.



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Step 6: The final step is to click on “**Account Info**”, and then tap the “**Use SSL**” button so it reads “**Off**”. Once this is done, you may click the home key, as your iPhone is now ready to use the Portal.

